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Bildeston Health Centre PPG – Update!

Our PPG met in December 2022 to explain the purpose of a PPG and to answer questions from the newest member. This meeting was an informal one, for everyone to meet the new member and to touch base again before the busy Christmas season!

Our PPG is always looking to recruit new members – please speak to the Practice Manager or Assistant Practice Manager if you are interested in joining the PPG.

Another meeting was held on 9 January 2023 (attended by 4 PPG members) to go through the survey that has been created (ready to distribute to the patients of Bildeston Health Centre). This survey will be put on the newly created Bildeston Health Centre PPG Facebook page and the data collected will be analysed and fed back to our Senior GP, Practice Manager (PM) and Assistant Practice Manager (APM) with the aim of capturing specific patient groups that may not use Facebook and therefore, may not be aware of the survey.

On 4 April 2023, one PPG member visited Bildeston Health Centre to discuss with the PM and APM, the plan to publish the survey on the newly created BHC PPG fb page. Once the data has been analysed, then we can move forward with deciding how to target 'missed' patient groups ie by another survey specifically aimed at individual groups or, the PPG speaking with patients within the surgery setting or maybe even creating a QR code for patients visiting the surgery to complete the survey whilst awaiting their appointment or collecting their medications!

Our Senior GP, PM and APM look forward to working closely with our PPG during the course of 2023!