

## **Bildeston Health Centre Patient Participation Group**

Notes from PPG Meeting - 3<sup>rd</sup> May 2023

Present: June, Jane, Jack, Deborah, Louise

Apologies: Dan

Deborah ran through the responses so far and the data/analysis that Dan had produced. 185 responses to date, need to promote more to gain more views.

Two main issues from the comments:

1. Length of message on the answerphone
2. Quality of the website

### **FURTHER PROMOTION OF SURVEY**

**FACEBOOK** - so far one round of posts on the various village FB pages, text only, need image and promote again.

**POSTERS** – a couple of poster options have been designed to print for noticeboards, use for FB and put on the screen in the surgery. The group their preferred poster. Surgery to print and everyone to assist with putting on their local noticeboards, including libraries.

**PARISH COUNCILS** – suggested that we each contact our own parish councils and ask that they include information re the survey in their next mailout. This has already been happened for Chelsworth.

**YOUNGER GENERATION** – some suggestions around reaching out to the younger audience – perhaps contact schools – no exact action was agreed.

**WATTISHAM BASE** – suggested that the base is contact, no exact action was agreed.

**LOGO** – we should consider designing a logo that can be used in newsletters, posters, etc.

### **ACTIONS:**

Deborah to send posters to Carol for printing, all to collect posters and put up on their local noticeboards and in libraries.

Dan to do another round of FB posts using the same image as on the poster, minus the QR code but include link to survey.

All to contact their local parish council and ask to promote the survey.

Surgery to put up posters in reception and waiting room and to add image to screen in waiting room.

Next meeting TBA.