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Wednesday 3 May 2023

Bildeston Health Centre PPG held a meeting at the Health Centre on Wednesday 3 May 2023.

Present: Practice Manager and 3 PPG members

The PPG have recently released a Patient Survey on social media and have also created a poster promoting this survey, which they hope will increase patient response.

The PPG were also keen for this survey to be sent to all patients of the practice. However, they do understand that this is not practicable so the link to the survey has been added to the PPG area of our website and is available for patients to complete within our reception foyer.

The PPG are also keen to produce a practice newsletter and would like to create their own logo for this newsletter. The newsletter would promote our PPG and give information as to how the PPG is useful to us and of course, our patients. It could also be a space to introduce new practice staff. It was decided to await the survey results before creating and distributing this newsletter.

They asked if we could update our website? In fact, our website was updated a couple of years ago. The Practice Manager and her Assistant, are both able to add/delete items from the website (on a daily basis). When our current service agreement/contract ends, we will look into the possibility of changing it.

Next meeting – Date to be arranged