

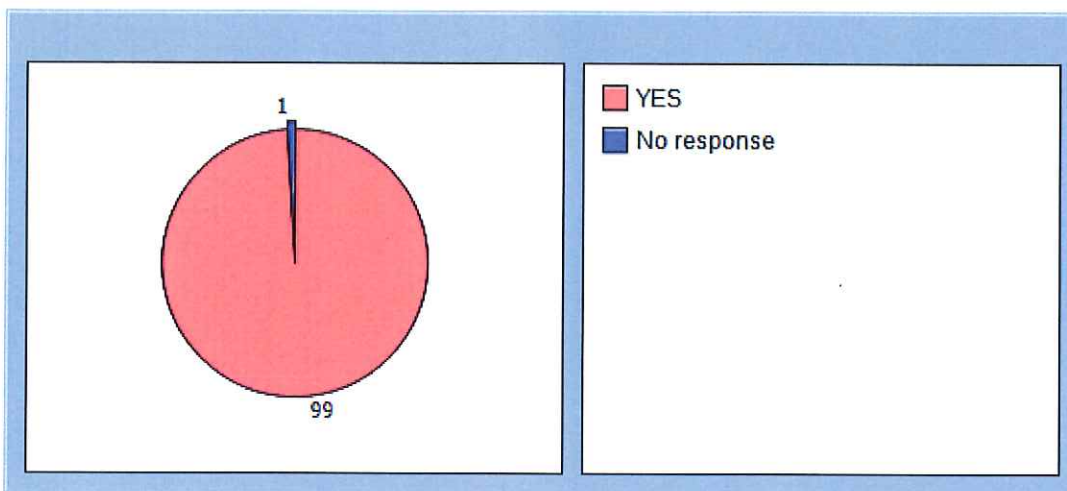
## Bildeston Health Centre ANNUAL PATIENT SURVEY - 2015

**Number of Responses:** 699

As a patient of this surgery we are grateful for you taking the time to fill in our Annual Survey (prepared by the Patient Participation Group)

1. Are you satisfied with the care you received from Dr Hainsworth, Dr Clark, Dr Beale & Matt Brewer (Advanced Nurse Practitioner)?

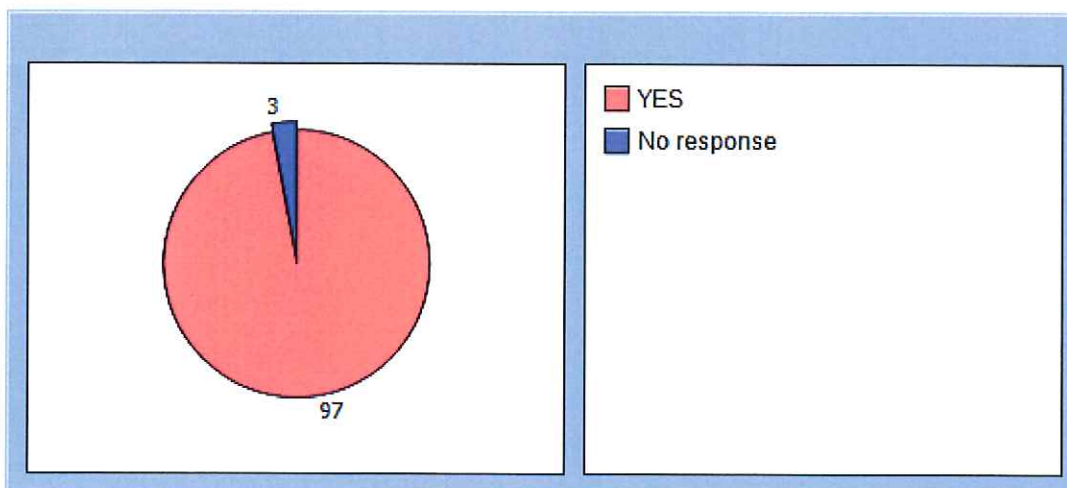
<b>YES</b>	<b>99%</b>
<b>NO</b>	<b>0%</b>
<b>No response</b>	<b>1%</b>



If NO, why?

2. Are you satisfied with the care you received from the Nursing Team?

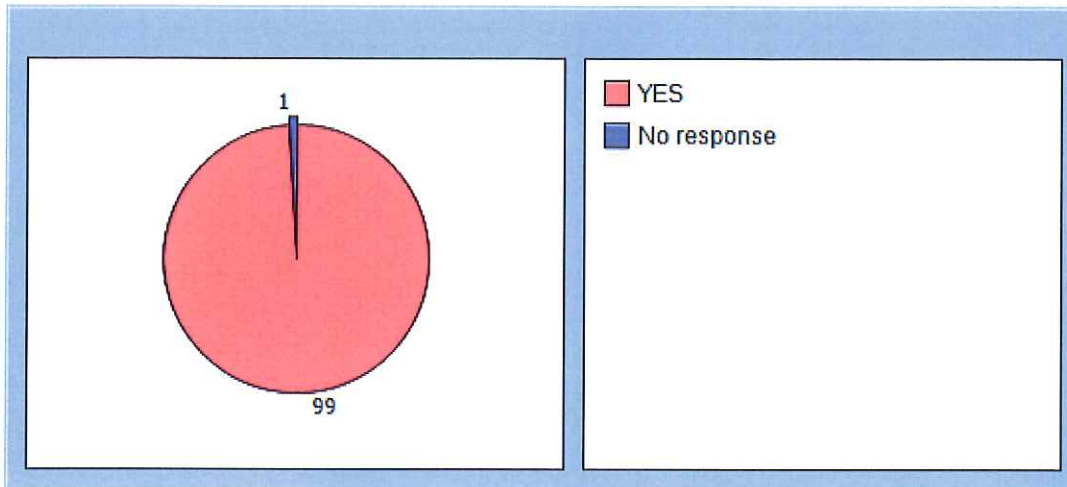
<b>YES</b>	<b>97%</b>
<b>NO</b>	<b>0%</b>
<b>No response</b>	<b>3%</b>



If NO, why?

**3. Do you find our Reception Team helpful?**

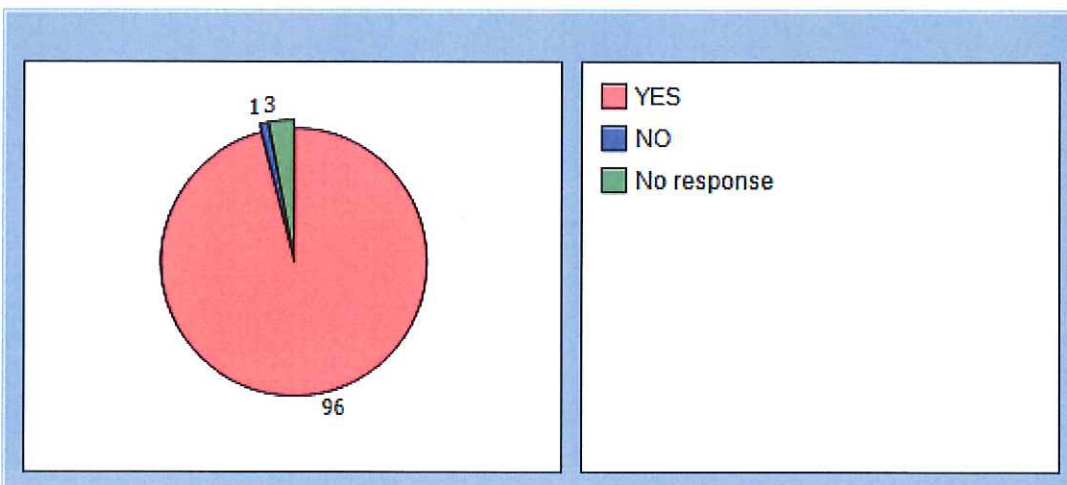
<b>YES</b>	<b>99%</b>
<b>NO</b>	<b>0%</b>
<b>No response</b>	<b>1%</b>



If NO, why?

**4. Do you find our Dispensary Team helpful?**

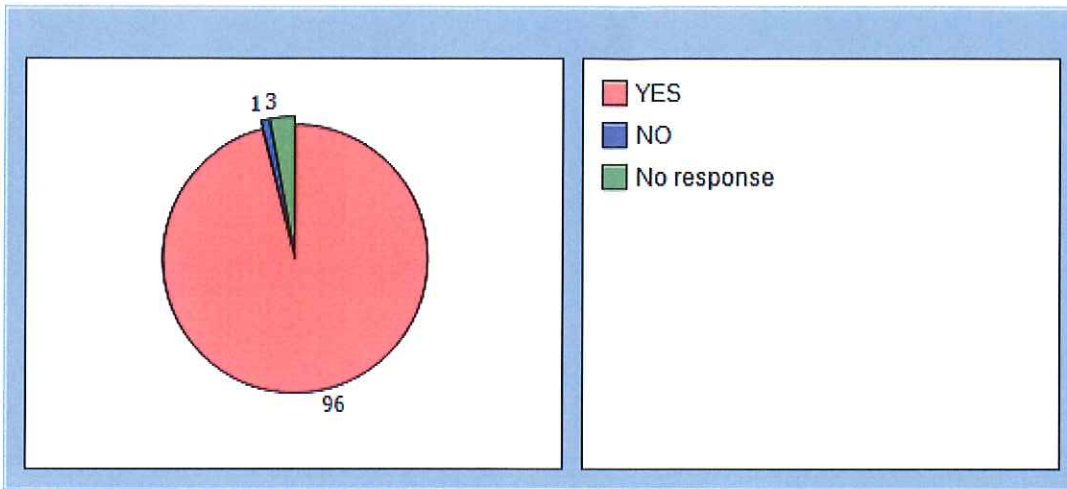
<b>YES</b>	<b>96%</b>
<b>NO</b>	<b>1%</b>
<b>No response</b>	<b>3%</b>



If NO, why?

**5. Are you happy with the Open Access Morning Surgery?**

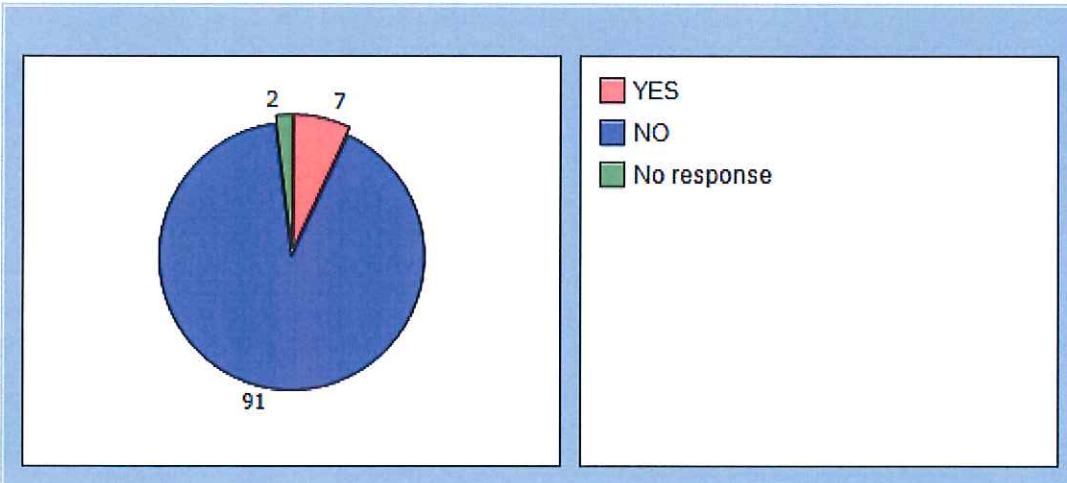
<b>YES</b>	<b>96%</b>
<b>NO</b>	<b>1%</b>
<b>No response</b>	<b>3%</b>



If NO, why?

6. Would you prefer appointments only at Morning Surgery?

<b>YES</b>	<b>7%</b>
<b>NO</b>	<b>91%</b>
<b>No response</b>	<b>2%</b>

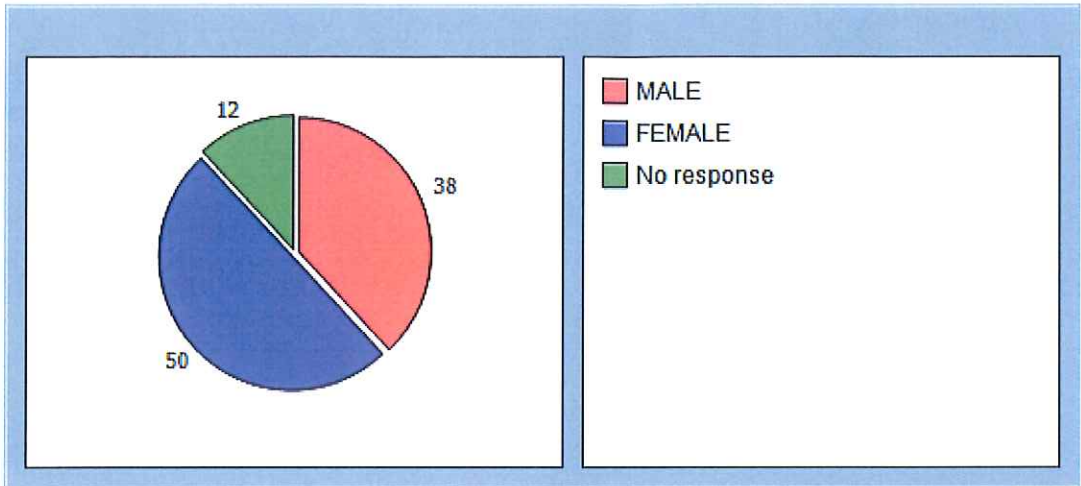


If YES, why?

This questionnaire is anonymous

Are you male/ female?

<b>MALE</b>	<b>38%</b>
<b>FEMALE</b>	<b>50%</b>
<b>No response</b>	<b>12%</b>



**Age range:**

<b>Under 16</b>	<b>0%</b>
<b>17-24</b>	<b>1%</b>
<b>25-34</b>	<b>3%</b>
<b>35-44</b>	<b>5%</b>
<b>45-54</b>	<b>10%</b>
<b>55-64</b>	<b>15%</b>
<b>65-74</b>	<b>33%</b>
<b>75-84</b>	<b>21%</b>
<b>Over 84</b>	<b>5%</b>

**Which area do you live in: eg; Hitcham**

**How would you describe how often you come to the practice?**

<b>Regularly</b>	<b>30%</b>
<b>Occasionally</b>	<b>50%</b>
<b>Very rarely</b>	<b>16%</b>