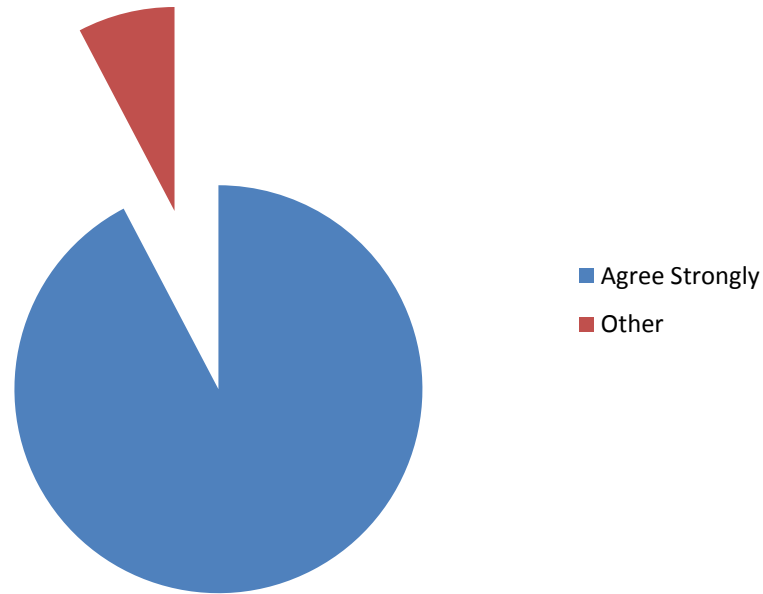
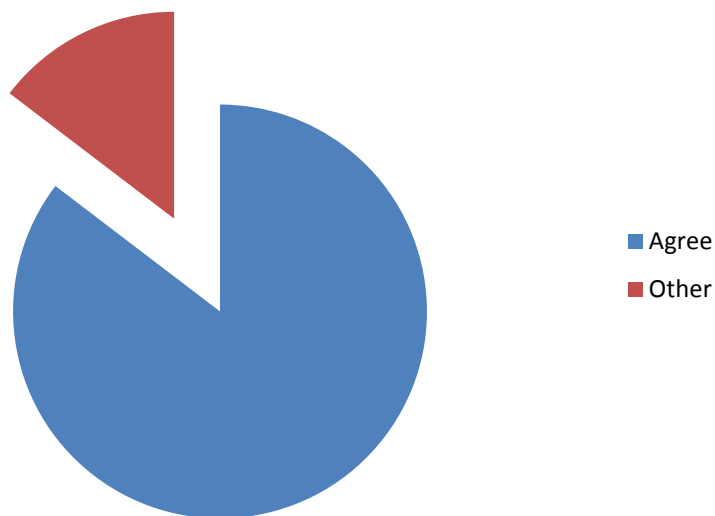


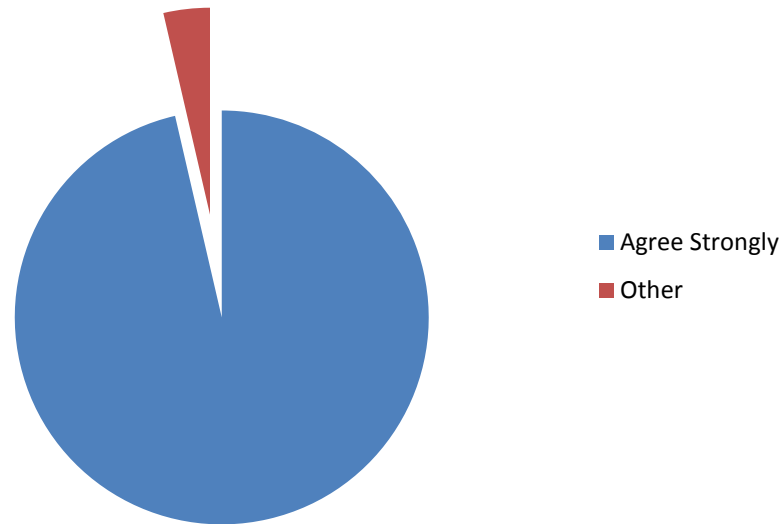
Do you use the telephone to contact the surgery? If so is it answered promptly and was the person sympathetic?



Do you make appointments with the doctor? If so do you get an appointment roughly when you want it and see the doctor you want?

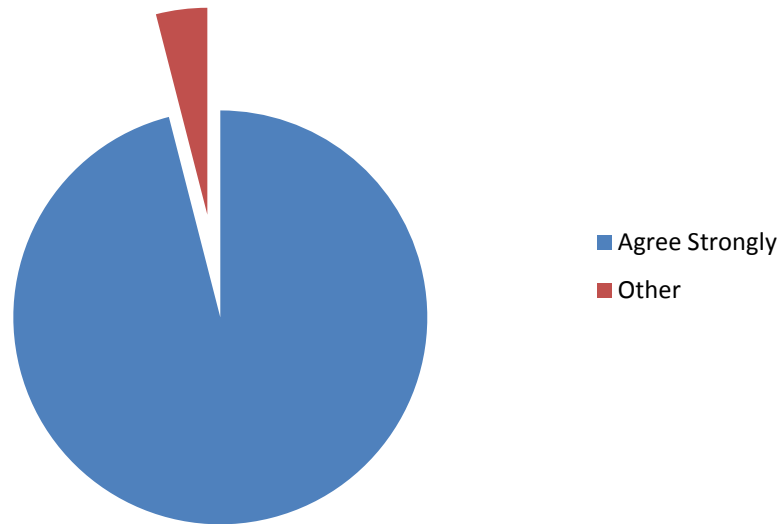


How do you rate the service you receive at the dispensary? Were the staff polite and helpful?

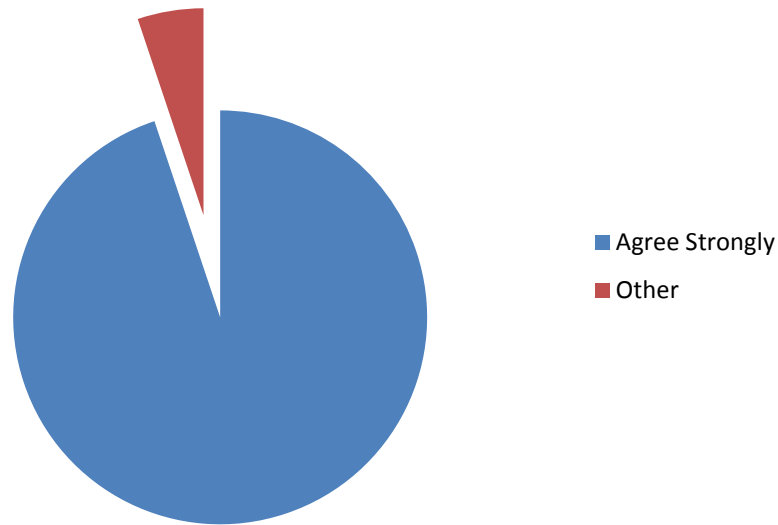


How do you rate the service provided by the phlebotomy and nursing teams?

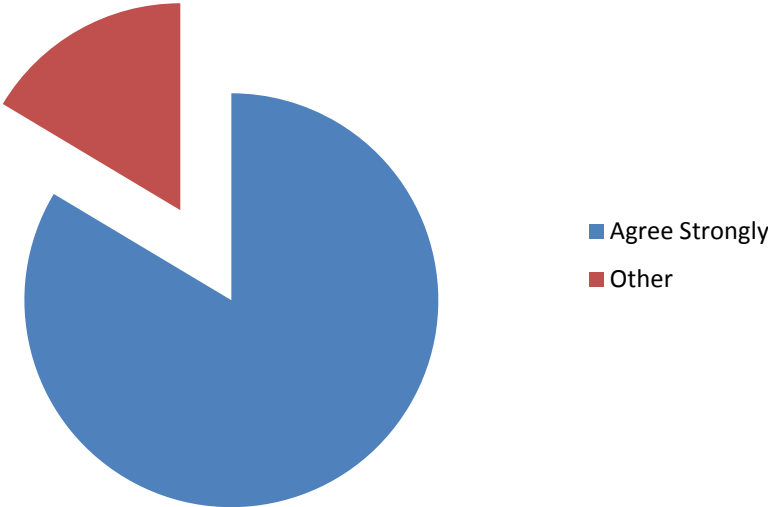
Were you seen promptly and were they polite?



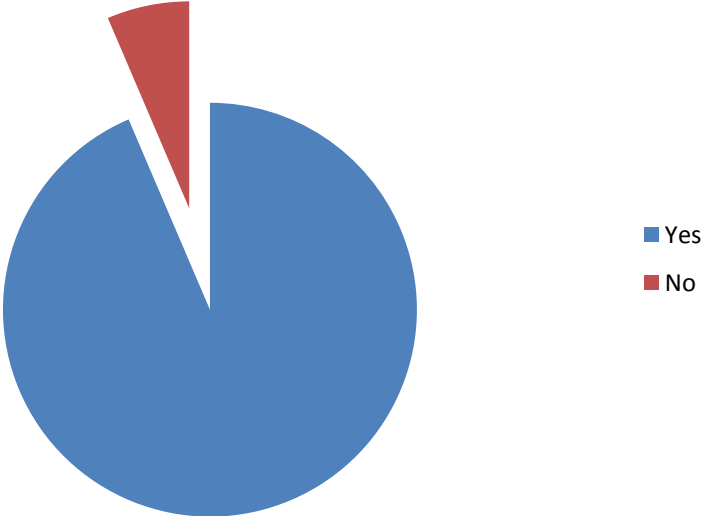
How do you rate the service provided by the doctors? Did they listen, did they have enough time and did you understand what was discussed?



Regarding the secretarial staff, were they polite, sympathetic, helpful and easy to understand?



Was the Health Centre clean and tidy?



How are the waiting room facilities?

