



Bildeston Health Centre

PPG Meeting

Held on 16 September 2019

Our rejuvenated PPG met for the first time on Monday 16 September 2019 at 6pm. Dr Mark Hainsworth (GP) and Carol Huxtable (Assistant Practice Manager) attend from the Health Centre, together with a group of 6 patients.

Louise Hardwick from the Clinical Commissioning Group (CCG) attended our first meeting and explained the purpose of a PPG. Louise is happy to attend further meetings and to give advice as to the way in which a PPG would like to move forward.

After a brief discussion, it was agreed that Dr Hainsworth would 'Chair' the meetings and that Carol Huxtable would take the 'Minutes' of the meetings for a period of between 6 months and 1 year, with the intention that in due course the position of 'Chair' and 'Minute' taker will be passed to a member of the PPG.

As this was the first meeting of our rejuvenated PPG, a general discussion took place regarding the role of the PPG, as outlined by Louise Hardwick. Various ideas were discussed as to the first project for the PPG including :-

- Producing a Surgery newsletter
- Promote Suffolk Family Carers
- My Care Record!
- Developing Patient Surveys
- Sharing Patient Feedback
- PPG to attend Flu Clinics

Our next meeting will be held on Monday 4 November 2019 at 6pm to be held at Bildeston Health Centre. At this meeting the following items will be discussed:-

- Terms of Reference
- Decision made as to the frequency of the PPG meetings
- Decision made as to whether Minutes will be taken or an Action log drawn up
- Advertise PPG through: BHC website / Bildeston Bugle / Roundabout / Parish Magazine