

BILDESTON HEALTH CENTRE PATENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON 17th JULY 2013

1. Apologies:

Sue Sayer, Sue Corp, Margaret Maybury, John Ramsay, Sue Andress (who also resigned from The PPG)

Present:

**June Carpenter – Chair
Audrey Wilcox – Acting Secretary**

Maurice Goulding, Tina Davies, Penny Morland, Dain Keating, Mary Ruffell, David Blacklaws, David Payne, Angela Rodgers, Jackie Smith, Louise Bissett, Nigel McVittie, Paddy Wilmot

Dr. Mark Hainsworth – Surgery

2. Approval of Minutes of Last Meeting:

- i) Correction of surname spellings – Ruffell, McVittie**
- ii) June Carpenter pointed out that the confidentiality agreement only needs to be signed once by each member attending meetings**

3. Matters Arising:

- i) June Carpenter to finalize arrangements for talk on Live Well Suffolk.**
- ii) Mary Ruffell confirmed that she had been approached to give a talk on FOBS – to be arranged.**

4. Survey:

The members were asked for feedback on the draft survey. The following alterations were suggested:-

- That 1. should read Bildeston Surgery**
- Replace Do you attend any specialist clinics with Are you aware of.....**
- Add to Do you have access to the Internet – if so have you looked at the Bildeston Health Centre website?**

June Carpenter asked Mark Hainsworth for feedback and he explained that there was an important omission regarding obtaining feedback from patients on proposed government plans for fragmenting health care into specialist hands eg. Specialist clinics currently provided in house. He explained that as part of the budget the Practice receives a significant payment per patient attending these clinics and should they become outsourced the Practice would lose this.

Paddy Wilmot asked what Health Centres would be left doing that was critical if all specialist work became outsourced/franchised? Mark Hainsworth replied that the worst outcome would be the closure of surgeries. He did, however, acknowledge that referrals to specialists could lead to better outcomes for patients but that other symptoms could be missed.

David Payne asked who would keep the medical records of this plan goes ahead? Serco would as at present.

These issues were explored in detail by members and it was agreed a further question should be drafted for the survey in order to ascertain patients' views. The sub-committee agreed to get approval for this via email.

5. Publicity for Survey:

Maurice Goulding reported on the sub-committee's decisions as follows:-

- **It was agreed to update and use the previous poster.**
- **One poster would give details of Sue Corp and Maurice Goulding's contact details and a second would be left blank for any other volunteers' details.**
- **Maurice Goulding to contact Parish Magazines to insert relevant details.**

There was further discussion on which magazines and Mark Hainsworth pointed out that any advertising mustn't be construed as seeking business for the Practice and that Babergh Newsletter might not be a suitable vehicle.

- **Further discussion on producing a banner and funding for this. FOBS to be approached. Mary Ruffell pointed out that FOBS usually only made donations to help patients. (After the meeting Mark Hainsworth expressed reservations about having a banner and felt that a large poster would be more appropriate).**

6. There was no discussion of the Agenda item Guidelines.

AGENDA ITEMS TO SECRETARY BY 10th SEPTEMBER

NEXT MEETING 18th SEPTEMBER